Improvement Board Key Indicators of Progress

Theme	Action Plan	PI Ref	Measure	Stat Neigh Av	Thresholds Adequate	Thresholds Good	Thresholds Outstanding	Actual Sep-13	Actual Oct-13	Actual Nov-13	Actual Dec-13	Milestones Dec-13	Milestones Mar-14	Milestones Jun-14
		1.1	% repeat referrals	25	25-30	20-24	below 20	18	9	13	9	below 20	below 20	below 20
		1.2	% children subject to a child protection plan for a second or subsequent time (% ytd)	13.8	15-20	10-14	5-9	15.2	13.8	14.1	15.4	10-20	10-20	10-20
		Comment	**Repeat referrals:** Has been calculated by the number of cases with a combined assessement that also had an initial assessment in the previous 12 months.											

Timeliness

Theme	Action Plan	PI Ref	Measure	Stat Neigh Av	Thresholds Adequate	Thresholds Good	Thresholds Outstanding	Actual Sep-13	Actual Oct-13	Actual Nov-13	Actual Dec-13	Milestones Dec-13	Milestones Mar-14	Milestones Jun-14
Quality of Practice	A4	2.1	% children seen within 10 days of combined assessment start date		75-84	85-95	95+	69	68	84	90	85	90	95
		Comment	**Children seen within 10 days:** The substantial improvement in robust recording of the date the child has been seen is now clearly evidencing that action is being taken in a timely fashion when a decision is taken to commence an assessment.											
		2.2	% of s47 children seen within 1 day of combined assessment start date (within the number of cases audited and where appropriate for that case)		70-79	80-89	90+			53		75+	75+	75+
		2.3	% cases taking 35 days or less from of start of combined assessment		65-70	71-75	75+	66	62	63	68	75+	75+	75+
		2.4	% cases taking 45 days or less from of start of combined assessment		75-80	81-90	90+	86	81	80	82	75	90+	90+
		Comment	**Cases taking over 35 and 45 days:** There has been a considerable improvement the number completed within 35 days and the 45 days remains within the Good threshold											
		2.5	Number of CP plans open more than 15 months		10-15	5-9	below 5	3	1	5	4	below 5	below 5	below 5

Views and Wishes

Theme	Action Plan	PI Ref	Measure	Stat Neigh Av	Thresholds Adequate	Thresholds Good	Thresholds Outstanding	Actual Sep-13	Actual Oct-13	Actual Nov-13	Actual Dec-13	Milestones Dec-13	Milestones Mar-14	Milestones Jun-14
Quality of Practice	B4	3.1	% of children and young people participating in CP Plan		70-80	81-90	90+	85	81	80	80	90	90	90
		3.2	% CIN and CP case files which meet the Practice Standards for incorporating and recording the views and wishes of children and young people in assessment and planning (out of the number of cases audited)		65-75	76-85	85+			68			70	80
		3.3	% eligible children and young people (CIN/CP) over 5 years old accessing advocacy		65-75	76-85	85+							

Development of Workforce

Theme	Action Plan	PI Ref	Measure	Stat Neigh Av	Thresholds			Actual				Milestones		
					Adequate	Good	Outstanding	Sep-13	Oct-13	Nov-13	Dec-13	Dec-13	Mar-14	Jun-14
Quality of Practice	B3	4.1	% experienced social workers including agency		65-70	71-75	75+		75	76	76	70	70	70
		4.2	% permanent experienced Social Workers as a % of whole workforce including agency		50-55	56-60	60+	47	44	43	40	50	55	60
		4.3	% agency Social Workers		20-15	10-14	below 10	27.1	31.6	30.3	32.8	20	15	15
		4.4	% of agency Social Workers covering full time permanent posts who have been in post for over 6 months		30-40	41-55	55+		13	26	38	40	50	60
		4.5	Maximum single Social Worker caseload		25-30	24-20	below 20	35	35	38	36	30	28	25
		4.6	Average Caseload		28-25	24-20	below 20	24	23	22	23	below 25	below 25	below 25